



भारत सरकार Government of India

वित्त मंत्रालय Ministry of Finance

राजस्व विभाग Department of Revenue

मुख्य आयुक्त सीमा शुल्क (निवारक) का कार्यालय

Office of the Chief Commissioner of Customs (Preventive)

नंबर: 1, विलियम्स रोड, छावनी, तिरुचिरापल्ली, तमिलनाडु, पिनकोड-620001

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F. No.CCCO/TECH/TGRV/CCFC/2/2021 Date-13-10-2025

PUBLIC NOTICE No. 01/2025

Subject: Customs–Re-constitution of Customs Clearance Facilitation Committee(CCFC) at Tiruchirappalli Customs Zone in respect Tiruchirappalli Customs (Preventive) Commissionerate – Reg.

The Central Board of Indirect Taxes and Customs (CBIC) has implemented wide-ranging reforms focusing on digitization, transparency, and trade facilitation. Within this context, Customs Clearance Facilitation Committees (CCFCs) established under Circular 13/2015-Customs dated 13.04.2015 has played a pivotal role in stakeholder engagement and issue resolution. In this regard, the Board has now issued a Master Circular No. 21/2025 dated 12.09.2025 which consolidates and supersedes earlier guidelines to realign this committee besides taking measures keeping in view current priorities of consultative decision- making, stakeholders' engagement and grievance redressal, and integration with national trade facilitation objectives.

2. The Composition and Terms of Reference (ToR) for Customs Clearance Facilitation Committee (CCFC) has been revised in line with Circular No. 21/2025 dated 12.09.2025 as follows.

(a) Composition:

The CCFC shall be constituted at each Customs Station, seaport and airport. The CCFC shall be headed by the (Pr.) Chief Commissioner of Customs at the Zonal level. The jurisdiction of Trichy Customs Commissionerate consists of several multiple minor ports, CFS, ICDs, Airports and ACCs spread across a vast jurisdiction. Hence, it has been decided to constitute a common CCFC in respect of all the minor ports, ACCs, Airports, ICDs & CFS falling under the jurisdiction of Tiruchirappalli Commissionerate, as per the directions of the Board. The CCFC shall be headed by the (Pr) Chief Commissioner of Customs, Tiruchirappalli Zone. The membership of CCFC would include the Commissioner of Customs of Tiruchirappalli Customs Commissionerate and other senior officers of the Department. In addition, the senior most functionaries of the following departments/agencies/stakeholders that are involved in the Customs clearance process at a particular Customs station/seaport/airport would also be the members of the CCFC:

Sl No	Organization	Designation	Contact No.	E Mail id
1.	Food Safety Standards Authority of India (FSSAI),	Designated Officer, FSSAI, Tiruchirappalli	0431-2333330	dofssatry@gmail.com
2.	Port Health Officer	Airport Health Officer, Trichy	0431-340078, 0431-2341683	apho.trichy-mohfw@gov.in
3.	Port Health Officer	Airport Health Officer, Coimbatore	9497319001	apho.cbe-mohfw@gov.in
4.	Port Health Officer	Airport Health Officer, Madurai	8838693054	apho.mdu-mohfw@gov.in
5.	Port Health Officer	Port Health Officer, Nagapattinam	9994425563	pho.nagapattinam@gmail.com
		Port Health Officer, Karaikal		quarantinechennai

6.	Port Health Officer	kal (comes under Chennai Jurisdiction)	9698038665	@yahoo.com
7.	Plant Quarantine	Assistant Director (E), Trichy	0431-341380(O)	pqfstn13@nic.in
		Assistant Director(PP) Coimbatore	0422-2594244	pqscbe14@nic.in
		Plant Protection Officer (WS), Madurai	044-22323888 044-22347522,	rpqfsc@nic.in
		Joint Director (WS), Cuddalore	044-22323888 044-22347522,	rpqfsc@nic.in
		Joint Director (WS), Puducherry		pqs-puducherry-dp pqs@gov.in
4.	Animal Quarantine Authorities	Director, Chennai	044-24617523	director.ciba@icar.gov.in, director@ciba.res.in
5.	Drug Controller of India	Deputy Drug Controller of India, Chennai	044-28278116	ddcsz@nic.in
6.	Textile Committee	District Handlooms and Textiles Officer	9894318116	adhandloomstry3@gmail.com
7.	Wildlife Authorities	District Forest Officer, Trichy	0431-2422165	dfotry@gmail.com
		District Forest Officer, Coimbatore	0422-2302925	dfocbe@tn.nic.in
8.	TN Pollution Control Board	District Environmental Engineer, Trichy	8056013143	deetnpcbtrichy@gmail.com
9.	Jt. Director General of Foreign Trade.	Jt. Director General of Foreign Trade, Coimbatore	0422-2300947	coimbatore-dgft@nic.in
			0452-	madurai-dgft@n

		Jt. Director General of Foreign Trade, Madurai	2582700, 0452-2586485	ic.in or jdght_mdu@yahoo.com
10	ICD Hosur (M/s PEARL PORTS & WAREHOUSING PVT LTD	Managing Director	9886699314	ramilshah@yahoo.in
		Chief Executive Officer	7867018513	ceo@pearlcontainerterminals.com
		Management Representatives	9972810991	shreyansh.shahgroup@gmail.com
11	ICD Irugur	Assistant Manager	7356297333	pksajil@concorindia.com
12	ICD Pulichapalam	CFO(SATTVA)	0431-2411195	mani@sattva.in
13	CFS Ambur	CFO(SATTVA)	0431-2411195	mani@sattva.in
14	ACC TRICHY	AGM(Cargo)	9444407401	aaiclas_trz@aai.aero
15	ACC MADURAI	Manager (Cargo)	9746476152	cargo_vomd@aai.aero
16	ACC COIMBATORE	Dy. General Manager (Cargo)	9500799342,	vocab-cargo@aai.aero
17	Cuddalore Port	Port Conservator	9790635445	cuddaloreport@gmail.com
18	Puducherry Port	Executive Engineer	9443181176, +91-413-2337114/ 2338092	port@py.gov.in
19	Karaikal Port	Deputy Conservator	9100113421	dharam.prakash@adani.com
20	ICD Chettipalayam	Assistant General Manager	0421-3051600,9894	mathi.marimuthu@k-indev.kln.c

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21	Nagapattinam Port	Port Officer	04365- 242255 04365 242363	tnmb@tn.gov.in
22	Airport Authority of India,	Airport Director, Coimbatore	0422- 2571956	apdcoimbatore@aai.aero
23	Airport Authority of India,	Airport Director, Trichy	+9143123418 10	apdtrichy@aai.aero
24	Airport Authority of India	Airport Director, Madurai	+91-452-269 0717	apdmadurai@aai.aero
25	Central Revenue Control Laboratory	Chemical Examiner Gr. I, Chennai	044- 25244164, 04 4-25254395	k.thanbidurai@gov.in
26	DG Systems	Additional Director General, New Delhi	9868524962, 011-26113619	ranjitkumar.irs@nic.in
27	DOL	Additional Commissioner, New Delhi	9958506161, 011- 24626994	rajan.lachala@gov.in@gov.in
28	DGARM	Additional Director General, New Delhi	9968262829	zubir.kamili@gov.in

In addition to the above, the apex trade bodies along with their constituents, who are members of PTFC, may also attend the CCFC meeting.

3. Terms of Reference (ToR) for the Customs Clearance Facilitation Committee (CCFC) are as follows :

(i) Ensuring and monitoring expeditious clearance of imported and export goods in accordance with the timeline specified by the parent Ministry/Department concerned.

(ii) Identifying and resolving bottlenecks, if any, for streamlining and easing the Customs clearance process of

imported or export goods.

(iii) Conducting Time Release Studies for improvement in the clearance time of import and export goods.

(iv) Having internal consultations to speed up the clearance process of imported and export goods and recommending best practices thereto for policy consideration of CBIC and concerned Ministries/ Departments/ Agencies.

(v) Resolving grievances of importers, exporters and members of trade and industry in regard to clearance process of imported and export goods. Flagging the unresolved issues or issues having policy implications to the NACs or the Board, as the case may be.

(vi) Ensuring and monitoring effective implementation of action points and agenda of National Trade Facilitation Action Plan (NTFAP).

(vii) Conducting a study through a working group at Zonal level focusing on issues like facilitation measures, innovation and technology, capacity building, gender participation etc. and sharing the corrective measures/suggestions derived from the study with the Board to enhance EoDB.

(viii) Proper monitoring and effective implementation of existing grievance redressal mechanisms (TSKs, AEM or ICEGATE Helpdesk etc).

(ix) Outreach to trade regarding new trade facilitative EoDB measures.

(x) Ensure timely resolution of grievances and bottlenecks

(xi) Escalate unresolved issues to NACs.

4. The CCFC shall meet once in two months which shall be chaired by the Chief Commissioner of Customs, Tiruchirappalli Customs Preventive Zone, Tiruchirappalli.

5. It is also tentatively proposed to conduct the CCFC meeting on every 3rd week of every even month. The specific date will be informed in this office web page **<https://trichycustomszone.gov.in/>**

6. Contact details of the Chairperson of the CCFC is as under:

Chief Commissioner of Customs,
Tiruchirappalli Customs Preventive Zone,
No.1, Williams Road, Cantonment,
Tiruchirappalli – 620 001.
Phone- 0431 - 2416255
Email: *ccuprev-custrichy@gov.in*

This issues with the approval of the Chief Commissioner of Customs (Preventive), Tiruchirappalli.

Digitally signed by
Pandiyaraj G V
Date: 13-10-2025 18:16:02 PANDIYARAJ GV
JOINT COMMISSIONER

Copy to the:

1. Advisor (Customs), CBEC, New Delhi
 2. Commissioner of Customs, Tiruchirappalli Customs Preventive Commissionerate.
 3. Members of CCFC
 4. Trade Members
- (through uploading in website *<https://trichycustomszone.gov.in>*)